

## FOR YOUR INFORMATION!

### Please Post

**Activity:** Quarterly Fire Chiefs' and Rescue Captains' Meeting

**Date:** June 25, 2009

**Organizations Represented:** Public Safety Administration  
Company 3/Ferrum Fire  
Company 5/Callaway Fire  
Company 7/Boones Mill Fire  
Company 9/Burnt Chimney Fire  
Company 10/Scruggs Fire  
Company 12/Hardy Fire  
Squad 2/Franklin County Rescue  
Squad 3/Ferrum Rescue  
Squad 5/Callaway Rescue  
Squad 6/Snow Creek Rescue  
Squad 8/Fork Mountain Rescue  
Squad 9/Red Valley Rescue  
Squad 10/Scruggs Rescue  
Squad 11/Dive Team  
Squad 13/Cool Branch Rescue

**Organizations Not Represented:** Department 1/Rocky Mount Fire  
Company 4/Glade Hill Fire  
Company 6/Snow Creek Fire  
Company 8/Fork Mountain Fire  
Company 11/Smith Mountain Lake Fire  
Company 13/Cool Branch Fire  
Company 14/Henry Fire  
Squad 4/Glade Hill Rescue

**TOPICS OF DISCUSSION:** Please find below a summary of the topics that were discussed and relevant information regarding those topics. If you have any questions, please contact your Rescue Captain or Fire Chief for details.

- The meeting was moderated by Public Safety Director, Daryl Hatcher. Mr. Hatcher opened the meeting by welcoming everyone and thanking them for their attendance.
- Pat Barnes, SPHR, Human Resources & Research Analyst for Franklin County provided customer service/leadership training. After the training session, Ms. Barnes offered her services to any department that would like to have this training conducted at their departments. For more information regarding this topic, contact Pat Barnes at 540-483-6667.
- Mr. Hatcher advised that the administrative staff in conjunction with Dr. Lane is working on a rehab protocol for extended incidents. Presently, a retired ambulanced is being fitted to serve as the Rehab

Truck. Once the fitting has been completed, the truck will be stocked and remain stocked so that it will be ready to respond when needed. Once the protocol has been completed, a copy will be forwarded to each department outlining uses of this truck. For more information, contact Daryl Hatcher, Billy Ferguson or Mike Pruitt.

- Mr. Hatcher advised that the Franklin County Communications Center now has the capability to send out fire/rescue calls via text messages to cell phones. This service is being made available to any member who desires it. Each representative was given a sign-up sheet for the service. A form is also attached. The only way a member can be added to receive this service is if the Chief/Captain completes the form to have them added. Prior to signing up for this program, all members should contact their cell phone representative to assess what cost may be associated with text messaging. The cost of this service is the responsibility of the volunteer requesting the service. A copy of the SMS roster form can be obtained from the Public Safety website. Any questions regarding this should be directed to Billy Ferguson.
- Mr. Hatcher advised that progress is still being made on testing the hi-band paging system. More information will be given on this project as it becomes available.
- Mr. Hatcher advised that Franklin County is working on implementing a Citizen's Notification System, better known as Reverse 911. The system will go online in August of this year and has the capability of notifying all residents of the county within 20 minutes. The system can notify the county as a whole or can it can be programmed for a general area. For more information on this system and its capabilities, contact Daryl Hatcher or Billy Ferguson.
- Billy Ferguson presented the following information:
  - He reminded everyone to make sure that when marking up a vehicle to make sure you use the correct identifier.
  - Billy also provided the attendees with a copy of the Standard Operating Guidelines in hardcopy. If your department did not have a representative at this meeting, make plans to pick up a copy at the administrative offices.
  - Billy reminded everyone to make sure their roster with Franklin County Public Safety is up-to-date and to make changes as necessary. A form will be developed and given to all departments so that changes in training and status can be more easily noted.
  - Billy indicated that it may be necessary to develop one application process for all members who join Public Safety regardless of the department that they are joining. At this time, a prospective member comes to Public Safety and there is no set process for joining that can be explained as each department has their own criteria. Billy would like to streamline this process and have the application process be the same for all agencies. This idea will be revisited at the September meeting.
  - Billy advised that the next meeting would be on September 19, 2009, at the Franklin Center at 7:00 PM. Please mark your calendars accordingly.

A question and comments session followed the meeting.

Meeting adjourned.